

# Why is my date in the wrong format?

This is set by your device or browser settings, which may be set to English (US), giving the American date format (MM/DD/YYYY). Change this first in your device or browser settings, then reboot your browser (easiest way is to turn your computer off and on again).

Once you have the correct date format, subsequently created projects will display it correctly. You can update existing projects by refreshing the Customer Proposal before generating it:

The screenshot shows a web application interface with a dark navigation bar at the top containing 'Projects', 'Tasks', 'Components', 'Forms', 'Reports', and 'Help'. The main content area is divided into two columns. The left column contains three form sections: 'Cover Page' with a 'Customise introduction text' checkbox; 'Smart Export guarantee' with a checked checkbox for 'Will the system be MCS accredited and eligible for SEG payments?' and a 'Customise Smart Export Guarantee text' checkbox; and 'Quotation' with input fields for 'Quote reference' (1517672) and 'Quote validity' (30 days). The right column shows a sidebar with a back arrow and 'Project Overview', followed by a 'Customer Proposal' heading with a refresh icon (a circular arrow) highlighted by a red box and a red arrow pointing to it. Below the heading is instructional text and a list of features: Panels, Inverter, Electrical, Performance, 'Either the 'MCS self consu performance task, or the C', and Financial. At the bottom of the sidebar, there is a feedback link: 'We'd welcome feedback on the [help@easy-pv.co.uk](mailto:help@easy-pv.co.uk)'.

Revision #2

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