

# My customer proposal isn't loading - why?

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If your report isn't loading, it's likely because Easy PV is missing some information it needs to generate it.

Usually blank proposal are caused by issues with the [Performance task](#). Navigate to the task and make sure each step has been completed. If you go to the performance task and there are no errors, then we suggested contacting us on [help@easy-pv.co.uk](mailto:help@easy-pv.co.uk).

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