

# My bank is not showing up when trying to upgrade to Pro, what should I do?

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If you can't find your bank when you enter its name, try just typing a few letters of the bank name and wait a moment to see what results come up. Sometimes the name of the bank will be slightly different to what you expect it to be. To see a list of all the banks that GoCardless (our payment partner) supports [click here](#).

If you still can't find your bank please get into contact with us at [help@easy-pv.co.uk](mailto:help@easy-pv.co.uk) and we'll get this sorted for you.

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