How do I do a hard refresh of my browser?

Sometimes your browser may store old versions of the Easy PV code and this can cause issues. A **hard refresh** clears your browser cache for a specific page, which forces it to load the most recent version of that page. This could include new scripts, styles or features. Here's how you can clear your cache through a hard refresh on any browser:

Google Chrome

- Load any page on the Easy PV site and make sure you are logged in.
- Windows users: hold down `Ctrl` and then press `F5` on your keyboard (alternatively hold down `Ctrl` + `Shift` and press `R` on your keyboard).
- Mac users: hold down `Cmd` and `Shift` and then press `R` on your keyboard.

Firefox

- Load any page on the Easy PV site and make sure you are logged in.
- For Windows users: hold down `Ctrl` and then press `F5` on your keyboard.
- Mac users: hold down `Cmd` and `Shift` and then press `R` on your keyboard.

Safari (Mac)

- Load any page on the Easy PV site and make sure you are logged in
- Go to Safari > Empty Cache, or hit `Opt` + `Cmd` + `E`
- To refresh, click the refresh button on the address bar or press `Cmd` + `R`

Microsoft Edge/Internet Explorer (Windows)

- Load any page on the Easy PV site and make sure you are logged in
- Hold down `Ctrl` and then press `F5` on your keyboard (alternatively hold down `Ctrl` + `Shift` and press `R` on your keyboard).

> Important: Clicking the "Refresh" icon on your browser address bar is **not** a hard refresh.

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